### Program: Computer Science

**Company:** American State Bank  
525 N. Main Avenue  
Sioux Center, IA 51250

**Website:** www.ambankiowa.com  
**Job Title:** TECHNICAL ANALYST I  
**Contact:** Bonnie Huygens  
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**Job Title:** TECHNICAL ANALYST I  
**Job Description:** All employees of American State Bank have the responsibility of supporting the Bank’s vision of stellar Customer Service, supporting fellow employees and the Bank’s team spirit. To perform successfully at American State Bank requires that each employee have the ability to fulfill the essential job duties and responsibilities outlined in this job description. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.  

**Summary:** Respond to internal and external calls with password issues, locked computers etc. Assist employees in the use of software products used in-house. Assist and educate customers in the use of electronic banking options.  

**Essential Duties and Responsibilities:**  
- Troubleshoot and work with software manufacturers to address issues.  
- Routinely travel to branch locations to assist with technical issues.  
- Backup Receptionist, when needed to take outside phone calls; answer general questions regarding account balance, loan balance, etc.

**Knowledge and Skills:**  
- HS degree or 6-12 months’ related experience and/or training; or equivalent combination of education and experience.  
- Experience with common office and productivity applications. Computer and technical skills  
- Valid driver’s license with clean driving record.

Applications may be printed from our website listed above, Careers Tab & mailed or emailed with your resume to:  
American State Bank, Attn: Bonnie  
525 Main Ave., Sioux Center, IA 51250