



603 West Park Street  
Sheldon, Iowa 51201  
712-324-5061 or 1-800-352-4907

## **JOB OPPORTUNITY**

### **PROGRAM: COMPUTER SCIENCE**

Cooperative Farmers Elevator  
1508 14<sup>th</sup> Street  
Rock Valley, IA 51247

**DESKTOP/HELPDESK SPECIALIST:** The IT Service Desk is the central point of contact for all IT related incidents and service requests. The role of the Desktop/Helpdesk Support Specialist is provide second line support for all staff and end users for Cooperative Farmers Elevator. This position is responsible for resolving support requests as well as meeting end user satisfaction and continuous service delivery demands. IT Support staff work in a dynamic, fast-paced environment which provides services over the phone, through email, phone, in person (on-site) and self-service.

Application Procedure: Visit [www.coopfe.com](http://www.coopfe.com) to fill out an application. Send application to [hr@coopfe.com](mailto:hr@coopfe.com). Send application to [hr@coopfe.com](mailto:hr@coopfe.com). You may also call the Rock Valley Admin location at 712-451-6280 or stop in.