Fall 2016

THE CONNECTION

A publication for Alumni and Friends of Northwest Iowa Community College

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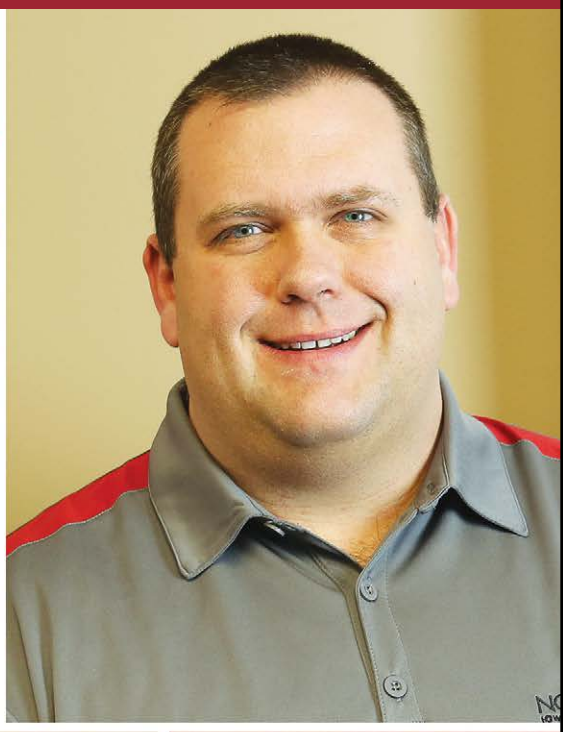


CELEBRATING 50 YEARS 1966 2016

NORTHWEST IOWA COMMUNITY COLLEGE

Your success is our story.

a message

from Northwest Iowa Community College's President, Alethea Stubbe

Dear NCC Alumni and Friends,

As we celebrate our 50th anniversary at NCC, we reflect on who we are as a community college and where we are heading. The connections we have made over the past 50 years continue to impact our future. We strive to make a difference in the lives of the students that we serve. We help our students achieve their educational goals whether it is graduating from a program, earning transfer credits or CEUs, obtaining workforce training, participating in life and leisure classes or meeting fitness goals. We are successful because of the mutually beneficial partnerships developed with business and industry and the support of passionate donors that will keep the positive momentum for years to come.

A great visual reminder of these connections is the 14-foot, 2,300-pound sculpture in the green space on campus. This piece was designed and built by NCC students and illustrates lifelong learning – an educational journey that takes many sharp turns, but never ends. The students who designed the piece believe it embodies 'life' and our many connections. "No matter which way life takes you, everything is connected."

> We know that our future is bright and we look forward to many successful years to come.

Community is a key component of NCC's connections. As we celebrate our 50 Years of Success, we are working to reach a goal of accomplishing 50 Acts of Community Service. The idea came from our Days of Thunder (DOT) planning committee and the plan is to reach our goal by the end of the Days of Thunder week in late October 2016. This is just another great example of our connections.

The stories I hear every year from students, community members and businesses encourage me. I know that we are making a difference in the lives of many. This knowledge ignites my passion for this institution, and I know we will continue to grow and find ways to lead the area going forward.

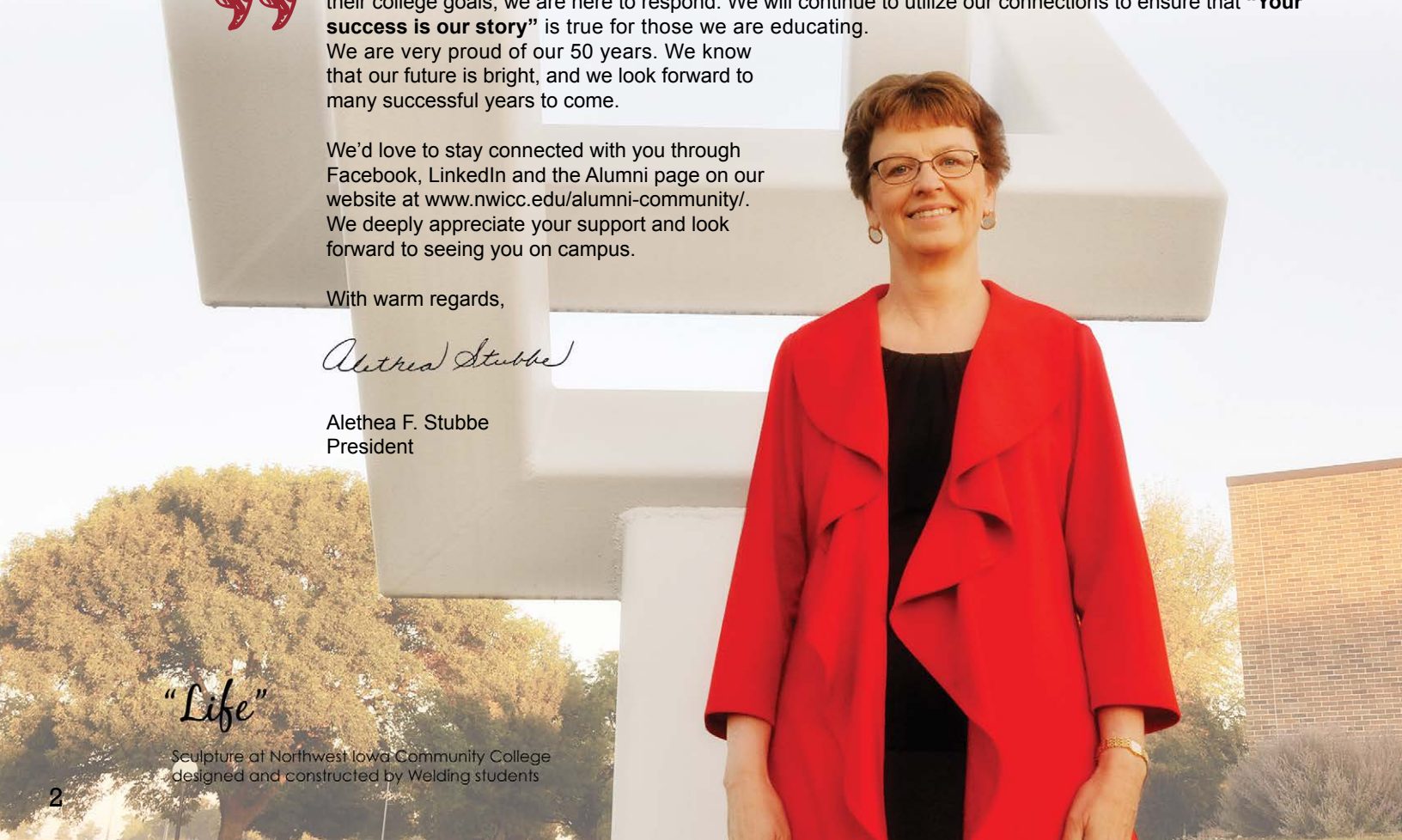
We are connected! We know the needs that are out there because we listen to those in our communities. Whether it be additional or customized training for a specific industry, specialized training for college students, re-licensure, life & leisure classes or programs for high school students to determine their college goals, we are here to respond. We will continue to utilize our connections to ensure that **"Your success is our story"** is true for those we are educating.
We are very proud of our 50 years. We know that our future is bright, and we look forward to many successful years to come.

We'd love to stay connected with you through Facebook, LinkedIn and the Alumni page on our website at www.nwicc.edu/alumni-community/. We deeply appreciate your support and look forward to seeing you on campus.

With warm regards,

Alethea Stubbe

Alethea F. Stubbe
President



"Life"
Sculpture at Northwest Iowa Community College designed and constructed by Welding students

Northwest Iowa Community College

The first 50 years

NCC has reached a major milestone: Fifty years of providing quality education. The impact of Northwest Iowa Community College to the region is immeasurable. And although a lot has changed in the last fifty years, one thing always stays constant—NCC strives to be the college of choice for the educational and industry training needs for the region.

1959 Northwest Iowa Vocational School (NIVS) is first a pilot project by the Iowa Department of Education and school districts of former Merged Area IV.

1963 The first advisory council decides that Sheldon will be the best location for the school because the town is located in the center of the service area (Lyon, O'Brien, Osceola, Sioux and half of Cherokee counties).

1964 The first day of class for the three vocational programs (Auto Mechanics, Auto Body and Fender Repair and Welding) are offered to students from 19 high schools in the service area. The first class of 49 students meet in rented facilities in Sheldon.

1966

The State Board of Public Instruction approves the application of Northwest Iowa Vocational School (NIVS) to become a community college. This marks the birthdate of what is now Northwest Iowa Community College.

1967 Ground breaking for the first college building (Building D) takes place.

1971 Buildings B & C are built and house the business and construction programs.

1974 The College has 38 programs and enrolls more than 500 students each year.

1975 The College changes its name to Northwest Iowa Technical College (NITC), a name that reflects both the roots of the College in vocational education, and also the new focus on college transfer curriculum.

1976 Adjacent farmland is purchased by the College, expanding the campus to 263 acres.

1992 The first student housing facility (Cherokee Hall) is added to campus.

1993

The name of the College is changed to Northwest Iowa Community College (NCC), which reflects the movement toward becoming a comprehensive community college.

1994 Post-Secondary Educational Opportunities (PSEO) are first offered to high school students in NCC's service territory through Iowa Communications Network (ICN) classrooms.

1999 NCC, along with six other Iowa community colleges, form a partnership to organize the Iowa Community College Online Consortium (ICCOC) to provide quality online educational opportunities.

2004 Official school colors of red and silver are adopted.

2007 Lyon Hall is added for additional student housing needs.

2009 O'Brien Hall, a third facility for student housing, is constructed.

2011 The school adopts "Thunder," a mountain lion, as its official college mascot. The Lifelong Learning and Recreation Center opens.

2016

Ribbon-cutting for the new Applied Technology Building occurs on the east side of campus.

The small technical school with initial enrollments of 49 students is now a comprehensive community college with a 2015–16 total enrollment of 2,704 students. The enrollments are spread fairly evenly between applied technology, college transfer and concurrent enrollment courses. Northwest Iowa Community College is poised to face the challenges of the next 50 years.

Pictured above left to right:
***Charley**—Line Superintendent for Racoon Valley Electric Cooperative. 1977 graduate of NCC's Powerline Program.*
***Gerry**—Crew Foreman for Northwest Iowa Power Cooperative. 1981 Graduate of NCC's Powerline Program.*
***Rich**—Member Service Coordinator for Nishnabotna REC*
***Tom**—Area Supervisor for Central Iowa Power Cooperative. 1974 graduate of NCC's Powerline Program.*
***Jim**—Recently retired Line Superintendent from Western Iowa Power Cooperative. 1973 graduate of NCC's Powerline Program.*
***Joe**—Former Lineman for Southwest REC. Passed away in 2012.*
Family photo courtesy of Rural Electric Cooperative Magazine, October 2010.

A Family Tradition

NCC is a family tradition for many. And whether you continue to support the school by having generations upon generations attend the College, or by doing something to give back to the school so others may benefit, many families have a special place in their heart for NCC.

MEET THE FREMLS.
For the Freml family, a tradition in Powerline didn't start gradually. It started abruptly and all during the same generation. The Fremls are a family of six boys, all very close in age, who all opted to find a career in the Powerline industry. Some of the boys began right out of high school, while others found their way there after other career ventures. Four of the boys even started their Powerline career with the Powerline program at Northwest Iowa Community College.

With this unique family bond, the Freml brothers decided to pay it back AND pay it forward with a bi-annual scholarship through the Northwest Iowa Community College Foundation. The *Wesley and Rita Freml Memorial Scholarship* was established to pay honor to the parents of this Powerline-focused family. Although Wesley and Rita never worked in the industry themselves, they supported their boys as each of them found a career in the field. This scholarship pays it forward by providing scholarship assistance to current students in the NCC Powerline program, with the hopes that the awarded students also share such a passion for the industry.

MEET THE BONESTROOS.
It all began with Howard and LaJean… the parents of Michael, Cynda, Crysta, Cara and Cassandra. The happy family of seven lived outside of Doon, Iowa, and the five children all attended Western Christian High School. Of the five siblings, four of them attended NCC. And from that, a generation of NCC began.

If you do the math for Howard and LaJean's immediate family (children, children's spouses, grandchildren and grandchildren's spouses), NCC has impacted 54% of their family who is college-aged or older.

And that doesn't include extended family, as many cousins, nieces, nephews and more have also benefited from starting their education at NCC.

This was very evident at the wedding of Emily (Bruxvoort) and Cameron VandeWeerd, both recent alums of NCC. Emily is the granddaughter of Howard and LaJean. *Pictured is all the family members at the wedding who attended NCC.*

And now the generation of grandchildren are beginning to start their families (Howard and LaJean are now great-grandparents). As this family continues to grow, we are certain that the connection to NCC will continue to expand. ■

A Tradition of Success

NCC has received countless awards in its 50 years of educating students. These accomplishments range from local awards to being named one of the best community colleges nationally. However, it's not the recognition that excites NCC President, Alethea Stubbe, "It's the success of our students that allows us to be recognized, and their success is the most important outcome."

Below are some of the recent awards and accomplishments NCC has received:

- NCC has been recognized several times by the Aspen Institute as one of the **Best 150 Community Colleges in the nation**. Community Colleges receiving this recognition must demonstrate exceptional levels of student success. Their requirements include strong outcomes considering 3 areas of student success:
  - — Student success in persistence, completion and transfer;
  - — Consistent improvement in outcomes over time;
  - — Equity in outcomes for students of all racial/ethnic and socioeconomic backgrounds.

- In 2012, NCC was recognized as **7th best in the nation for Graduate Success** by *CNNMoney.com*. College Measures, a joint venture of the American Institutes of Research and the Matrix Knowledge Group, created a chart for CNNMoney to help students find the best options. Based on the percentage of students that graduated within three years or transferred to four-year colleges, they compiled a "success" rating for each community college in the United States.

- In 2013, NCC was awarded the **11th Best Community College in the Nation** by *TheBestSchools.org*. TheBestSchools.org provides in-depth rankings of degree programs as well as of colleges and universities. They do this across many different schools and programs. At TheBestSchools.org, they are very deliberate in their rankings, balancing academic excellence, return on investment and indirect or secondary benefits in evaluating schools or programs.

- NCC had the **Highest Graduation/Transfer Rate** in 2013 according to *CollegeMeasures.com*. CollegeMeasures' 2-year college data tool presents key performance measures for two-year colleges in the United States. Areas of interest include: student success, college efficiency, college productivity and employment outcomes.

- Not only is NCC a great college for students, but it was also named a **Great College to Work For** (2012, 2013, 2014) by *The Chronicle of Higher Education*. The annual Great Colleges to Work For survey is compiled by ModernThink LLC for The Chronicle. They interview thousands of people at both 4-year and 2-year colleges to determine the best colleges to work for.

Additionally, the following awards were received.

- **Top 20 Fastest Growing Community Colleges in the Nation** (2010) — *Community College Week*.
- **Safest College in Iowa** (2013) — *StateUniversity.com*.
- **3rd Best Online College in the U.S.** — *BestColleges.com*.
- **Top 45 Colleges in the Nation** — *College Scorecard, U.S. Department of Education*.
- **15th in the Nation** (2013) — *Create a Career*.
- **Top 50 Great Schools in Which High School Students Can Earn College Credit** (2016) — *CareerCounselorServices.com*.

> It's the success of our students that allows us to be recognized, and their success is the most important outcome.

This recognition has a direct correlation to our enrollment. NCC has seen about an 80% overall increase in enrollments since the Fall of 2000. We are anxious to see what the next 50 years has in store for us! ■

program newsflash

A brief update of what's new in NCC's programs

Accounting

Curriculum changes are coming in 2017! The Accounting program will be taking a unique approach to learning by offering interchangeable online and on-campus courses. The concept allows students to take classes entirely on campus, online or as a mixture of both. With the new curriculum, the program will be more flexible. For example, if an online student wanted to come to class just one day a week, they could just show up and participate as he or she wished. Also, if an on-campus student will be gone for a personal issue for a few days, they can keep up online and not miss a beat of class.

Administrative Secretarial/Office Management

Microsoft is everywhere! Virtually all employment advertisements for an Administrative Professional specify knowledge of Microsoft software programs as an ESSENTIAL requirement for workers. Microsoft Office Specialist (MOS) Certification validates this knowledge. Microsoft Certifications differentiate students in today's competitive job market and broaden their employment opportunities. The target or capstone achievement for first-year Administrative Secretarial students is the Microsoft Word Certification. Since Janet Boone began teaching the Administrative Secretarial program in 2003, we have had a nearly 100% pass rate for our students for the MOS certification.

Agriculture

Did you know that NCC's online Agriculture degree is designed so that its heaviest coursework will not interfere with harvest or planting seasons? The curriculum is designed specifically so that minimal coursework is done during the key busy seasons for the farming industry!

Associate of Arts

NCC will be implementing a new Learning Management system for its online curriculum in the Fall of 2017! This new system will enable any online coursework to be more easily accessible from mobile devices, like a phone or a tablet. Also, NCC has recently formed many new articulation agreements for easy transferability into a number of degrees.

Business

NCC will be starting a new online Associate of Applied Science degree in Business in the Fall of 2017! The newly designed Business Management program is designed for students who are interested in a two-year degree (or shorter if they wish to just get a concentration) that will prepare them to enter the workforce as a manager or supervisor trainee. Students will acquire a background in basic business concepts including accounting, budgeting, math and economics as well as practical supervisory skills. Areas of emphasis include marketing, management supervision, small business management, entrepreneurship and leadership. This program will be different than the Associate of Science degree in Business that NCC previously offered, due to its concentrated business course options.

Carpentry/Construction Technology

The 2015–2016 Carpentry students completed construction of a 1,700 square foot house during the summer of 2016. This project is an annual tradition for the students, who build the house completely from the studs to the final details. Every year, the house is auctioned off and moved to facilitate in the building of the upcoming year's house project. This year, the house sold for $115,000 and was moved to a lucky family in Sioux Center.

Computer Science

Welcome Bryan Van Otterloo! Bryan started as the Computer Science Instructor at NCC in the Fall of 2016. Bryan is a '13 alum of NCC's Computer Science and Networking program and recently received his Bachelor of Arts in Computer Science from the University of Iowa.

Design Technology/Engineering Design

Welcome Willis Radtke! Willis started as the Manufacturing Instructor at NCC in the Fall of 2016. Willis is a graduate of the South O'Brien school district and is an alumnus of Northwest Iowa Community College (Engineering Design '13 and Design Technology '14). He previously worked for Maintainer Corporation in Sheldon as a designer.

Diesel Technology

The Diesel program is proud to announce two new equipment additions to their program! A 2016 Peterbilt 359 was added to the fleet for training future maintenance technicians. Also a 2016 New Holland Skid Steer was added to the lab to assist with hydraulic training. Finally, curriculum changes will be coming to the program, as the Diesel Technology program is working towards becoming AED (Associated Equipment Dealers) accredited.

Health Information Technology/Medical Coding

MariBeth Schneider, RS, RHIA, RAHIMA, Health Information Technology Director at NCC, has been awarded fellowship status in the American Health Information Management Association (AHIMA). Fellowship recognizes "significant and sustained contributions to the advancement of the Health Information Management Profession." This is a lifetime recognition. MariBeth is one of the 185 AHIMA members recognized with this designation out of the nearly 103,000 HIT professionals nationwide.

Heavy Equipment

In addition to being predominantly moved to the new Applied Technology Building on NCC's campus, the Heavy Equipment program has added three Caterpillar simulators to its instructional equipment. These simulators give students the ability to train on different equipment, without using excess fuel or causing damage to the equipment. The equipment simulates loading, trenching, production and almost every aspect of heavy equipment construction projects. Students will be graded on their ability to use the simulators. However, the addition of these simulators doesn't take away from the real-work experience they get every year! Our students still keep busy with various projects around the area to get practical experience.

Industrial & Commercial Wiring/ Electrical Technology

Congratulations to NCC's student team on winning the Fluke® Student Contest in the Spring of 2016. The team consisted of NCC alums: Tory Schmidt, Joel Groeneweg, and Eric Bernier. The project revolved around preventative maintenance and electrical safety practice and improvements in ethanol production. The winning team received a paid trip to Fluke Headquarters in Seattle, WA. NCC received $3,500 worth of Fluke tools. For the complete story, visit bit.ly/NCC-FLUKE.

Industrial Instrumentation & Control

Prior to graduating in the Spring of 2016, eight Instrumentation students went on an extensive field trip to Marshalltown, IA, to see the inner workings of the Emerson Corporation and the Innovation Center. While at the Emerson Corporation, the students saw how control valves were manufactured and why they perform the way they do. At the Innovation Center, the students toured the Research and Development division, which works extensively in the area of liquid and gas flow.

Natural Resources Conservation

As the name implies, nature is at the focus for this program, and there is no better way to study nature than to see it first-hand! Students of this program enjoy frequent field trips to places like Blue Mound State Park in LuVerne, MN, Lake Pahoja Recreation Area by Inwood, IA and the Spirit Lake Fish Hatchery.

Nursing

The NCC Simulation Labs are up and running! NCC is happy to be incorporating simulators for a basic hospital room and for obstetrics training beginning in the Fall of 2016. The NCC nursing program also welcomes Kim Simkins and Nancy Popkes, who both begin as new nursing instructors this year! Kim is an '05 and '06 alumna of NCC's nursing programs and previously worked at the Seasons Center for Behavioral Health and the Spencer Hospital. Nancy Popkes is a graduate from Winona State and worked as the Sanford Home Health and Hospice Staff Nurse and Bereavement Coordinator prior to beginning at NCC.

Pharmacy Technology

With new standards for sitting for the Pharmacy Technician boards coming into place in 2020, NCC is being proactive about updating and changing the curriculum to align with accreditation standards. The new standards will mandate that every person who sits for the Pharmacy Technician boards must first go through an accredited program prior to sitting for the exam. Melissa Rush, pharmacist and instructor for the Pharmacy Technology program, is working with the NCC administration to prepare for this accreditation process.

Powerline/Powerline Technology

The Powerline program is still working through plans for a Powerline storage facility that will allow each crew to have their own secure area for equipment and materials. This will enhance the efficiency of the program as well as provide accountability for the crew. The storage building will also provide protection for our underground equipment. In addition to the building, the Powerline program recently purchased two trailers, a new dealer stock Kiefer Built pole trailer, and a Ditch Witch 410sx walk beside trencher.

Radiologic Technology

Welcome Jacqueline Dau! Jacqueline is the new part-time instructor for the Radiologic Technology program. Jacqueline is a 2013 alumna of our Radiologic Technology program and recently worked in the Radiologic Technology field at the Hawarden Regional Healthcare Center. A new Radiologic Technology—Hybrid program is set to start in the Spring of 2017!

Transportation Service/ Automotive Service Technology

New lab equipment is being incorporated for the Fall of 2016! The program is receiving a new suspension trainer and an automotive brake lathe. The program is also happy to recognize Jordan Walhof, a current Automotive student. He won the Iowa State SkillsUSA competition, and then ranked in the Top 10 at the national competition in the area of General Automotive Knowledge—HS division. Jordan was taking classes at NCC while completing his senior year of high school at Western Christian HS, and he has now moved on to be a full-time student at NCC. Congrats Jordan!

Welding

The Welding program has recently created a partnership with Western Iowa Tech, which allows students of both WIT and NCC to test for their American Welding Society's (AWS) certification. This certification is transferable, which means that not only is a student who has this certification more marketable to current employers, it also allows for employees to change places of employment without having to retest in welding competencies. Dan Elgersma, current second year Advanced Welding Technology student, was the first to achieve his AWS certification in the Summer of 2016.

Global Perspective

Susanna Schriever, NCC Nursing Student & Scholarship Recipient

President's Scholarship

American Cancer Society Health Scholarship

Sioux Center Health Scholarship

Marcia Tracy Memorial Nursing Scholarship

The fact that Susanna Schriever can say "Thank You" in ten different languages is very telling.

Susanna, a current Associate Degree Nursing student at Northwest Iowa Community College, not only thinks globally, but is humble and very appreciative for all she has.

Susanna, a lifelong resident of Rock Rapids, has goals to use her nursing vocation to help people in far away places.

"My dream is to be a nurse working in India," Susanna shares.

Susanna's dream of nursing and mission work began when she was young. As a young girl she read books about Amy Carmichael and Ida Scudder, and the desire to serve has been a part of her ever since. She also has a family friend who works in the medical field in India, and he shared with Susanna that the needs are great, but the medical resources are few.

"There is an immense need for quality medical care in that country, and I would love to share my abilities over there to help others."

> My dream is to be a nurse working in India.

Susanna is no stranger to global needs. She comes from a family who believes that love spans worldwide.

"I am one of eight children. Five of us are blood related. My three sisters were all born in Ethiopia. We've traveled to Ethiopia multiple times through the adoption process."

Susanna has also spent time in Haiti and was able to work for a day in a Haitian clinic as a teenager. She also has previous experience working as a CNA in a long-term care facility in Rock Rapids. Experiences like this certainly solidified her interest in choosing nursing as a career.

Susanna's need to help others extends beyond nursing. She was also very active in NCC's Teddy Bear Drive through Phi Theta Kappa. The drive collected teddy bears from people at the College and beyond, and distributed them to local hospitals and ambulance crews. Susanna personally arranged for the delivery of many of the bears. The goal is that these entities have bears to give to a child who has been directly affected by a medical emergency, with the hope that the bears provide comfort.

Susanna keeps a full schedule. She is also a lifeguard, a volunteer in the kitchen at a Bible camp, part of the NCC Student Government and Campus Crusade for Christ. She has many hobbies, from sewing to woodworking to backpacking.

With an active schedule like this, Susanna is extremely appreciative and thankful for the scholarships she has received.

"The scholarships helped me so much! They let me concentrate a lot more on school since I didn't have to work as much. I'm able to spend so much more time on my studies. Plus getting the scholarships was a definite factor in my decision to attend NCC. It was by far the most cost-effective choice for me."

With Susanna's intelligence and continuous drive to improve the world, there is no doubt she will go on to make the world a better place—one country at a time. ■

Look Around

Everyone knows someone who I CHOSE NCC

Dave Van Wyk, CEO
Van Wyk, Inc.

In your day-to-day activities, it is likely you interact with many people who have chosen NCC at some point in their career. Thanks to the huge success of the **Everyone Knows Someone Who Chose NCC** campaign, we will continue to equip not only our youth, but also our fellow community members, with the tools they need for success.

In 1982, the Northwest Iowa Community College Foundation was founded to support students through scholarships, enhance instructional equipment and improve facilities. The Foundation is governed by a Board of committed volunteers representing each of the area school districts. Since 1982, the Foundation has raised $10,685,035.

Over the years, many major projects have come to fruition because of the Foundation's support, including the recent construction of the Lifelong Learning and Recreation Center and the new Applied Technology Building. In addition, countless students have benefited from the foundation through the scholarship program. Our instructional equipment continues to be enhanced to ensure we are meeting the needs of the students and the employers who will be hiring them.

To date, through the **Everyone Knows Someone Who Chose NCC Campaign**, we have raised $3.5 million to support the initiatives identified above. Van Wyk Inc. has been a donor to NCC for many years. When asked about the College, Dave Van Wyk, CEO of Van Wyk, Inc., shared, "NCC provides training for students in vocational and technical skill sets that are needed. We need workers in today's world that can fill jobs in areas like construction, heavy equipment maintenance and more. Many of these positions today are highly skilled and are much more sophisticated than they were 20 years ago."

Last year, NCC gave out 486 scholarships totaling $395,821.00. This is exactly why the Foundation was created – to help students get a quality education. According to Van Wyk, "NCC provides valuable workers not only to the Sheldon area, but to the entire region. Employers in the area are constantly searching for quality, trained employees to meet the needs of their companies. By providing scholarships and training students in these areas locally, NCC fulfills that need."

The **Everyone Knows Someone Who Chose NCC Campaign** is the fourth campaign NCC has undertaken. This campaign takes on several areas:

- **Career & Technical Education Facilities**
- **NCC Foundation Scholarship Endowment**
- **Instructional Equipment Endowment**
- **Advanced Technology**

Our graduates are employed by, and own, local businesses and industries. They are working in our schools and healthcare agencies. They are engaged in their communities through volunteer work and public service. Our firefighters, emergency medical service providers, nurses, insurance agents, realtors, funeral directors, cosmetologists, electricians, plumbers, school bus drivers, and secondary road workers look to Northwest Iowa Community College for continuing education. Look around—**everyone knows someone who chose NCC!**

> "NCC provides valuable workers not only to the Sheldon area, but to the entire region."

Our work is not finished, and your support directly benefits NCC students. Van Wyk shared, "The current campaign should be important to residents of our area, not only because it provides skilled workers, but the economic impact of the high-paying jobs for staff and faculty are a significant addition to our community and region. Also, the College's presence provides many other benefits to the community, such as access to facilities, adult education and training. Residents should recognize the payback that having an institution like NCC brings to them, whether they interact directly with the school or not." ■

We Are CONNECTED

Lyle Konver, CEO & General Manager, North West REC

Kayleen Lee, CEO, Sioux Center Health

Adam Besaw, Senior Research & Development Designer, Maintainer Corporation

NCC has **connections** all over the country, and many are right here in Northwest Iowa. In fact, we have over 11,500 alumni, two-thirds of whom live in Iowa. Our connections are varied and include students, alumni, business partners, state agencies, non-profit organizations and donors. All of these connections are treasured by NCC, and we intend to foster these relationships for continued **success**.

One of our more connected individuals is involved in a variety of ways. Adam Besaw has lived in Northwest Iowa his entire life. He grew up in Primghar and graduated from South O'Brien High School. Upon graduation, he knew he was interested in a technical program. NCC was nearby and provided a quality education for a reasonable price, which were key in his decision process. Since he lived close to the college, he drove the 20 minutes to school every day. According to Besaw, "It's been one of the best decisions I ever made!"

Adam is currently the Senior Research & Development Designer at Maintainer Corporation in Sheldon, Iowa. He is connected to NCC in the following ways: alumnus with an Associate of Applied Science Degree in Manufacturing Engineering, donor, current Vice President of the Board of Trustees, Chapter Chairman for the Society of Manufacturing Engineers and Foundation Board member. Not only did Adam graduate from NCC, but he was a Presidential Scholarship Winner and received the NCC Alumnus of the Year award in 2011.

His experience and understanding of an industry closely tied to NCC provides insight into what the region is needing in applied technology. As Vice President of the Board of Trustees, he is a great asset. Adam was particularly involved in the new Applied Technology Building. This building provides additional space and 21st century classrooms. Adam is proud of this area and shares, "In the Applied Technology programs, placement rates are consistently 90–100%. These are in-demand jobs, and with a technology degree, students are able to start out designing right away, fully trained in cutting-edge software." He continues to be heavily involved because education costs continue to rise, and he believes people are starting to realize the value NCC brings to the table. He is driven to continue to do his part to ensure Northwest Iowa has access to the best education possible.

When asked why he is so passionate about NCC, Adam shared, "The highlights of the year for me are the three commencements. I love hearing the student speakers talk about their journey to NCC through graduation. From students finally earning their high school diplomas to the single mom gaining the skills needed to support her family, education is life changing, and I'm proud to say I'm a part of that."

A local business tied closely to NCC is North West REC. Lyle Korver has been CEO & General Manager of North West REC for 32 years, and is excited to be an industry partner and donor of NCC. They have a very strong bond through NCC's Powerline program. In fact, over half of the forty-three North West REC employees are graduates of NCC, many of whom are powerline staff. Once these graduates enter the workforce, their connection with NCC continues, as they often serve on the NCC Advisory Committee, contributing valuable knowledge about the ever-changing technology and practices in the powerline industry.

According to Korver, "This program is a top notch program and we are thrilled to have this option in our backyard. The Advisory Committee keeps communication open between NCC and the industry which ensures the graduates understand the needs of the industry."

North West REC also partners with NCC through Safety & Loss Control Programs, as well as economic development programs. NCC provides great training and continuing education programs for the employees of North West REC. Lyle Korver shared, "We are so fortunate to have a local community college of this caliber providing excellent training for skilled jobs in northwest Iowa. They continue to adapt to technology advances and train students to bring these new skills and ideas to local businesses." This partnership has and will continue to advance northwest Iowa in many ways.

Another field closely tied to NCC is the nursing field. Kayleen Lee, CEO at Sioux Center Health, shared that NCC has been a great partner for many years in various areas, including the PN (Practical Nursing) and ADN (Associate Degree Nursing) programs. Sioux Center Health provides clinical experience for NCC students, as well as the Radiologic Technology and Certified Nursing Assistant (CNA) students who are able to work in the hospital for additional training. Beyond that, NCC provides continuing education for Sioux Center Health's nurses, and Sioux Center Health provides scholarships for NCC students to ensure they have a continuous quality workforce. It's truly a win-win connection.

According to Lee, "NCC provides clinical experience, lectures and simulations in labs, which strengthens the student's ability to come in, ready to meet the needs of our organization." NCC's training and cutting-edge technology are a key reason students are ready to enter the workforce upon graduation.

> "Education is life changing, and I'm proud to say I'm part of that."

Kayleen continued, "In order to offer quality healthcare, it is important to maintain a high level of training. Quality, affordable and accessible healthcare is important to all of us, but quality, affordable and accessible educational programs are what help the healthcare institutions provide quality healthcare." NCC also partners with Sioux Center Health by providing continuing education, such as CPR courses, EMT courses, and specialized courses as needed in the region.

Lee emphasized her thoughts by saying, "I'm very impressed with NCC's interest in serving the needs of the region. They ask leaders in the area what challenges they face and then ask what they can do to help as an educational organization." ■

College can be a dream, a challenge, an adventure or in many cases, simply 'out of reach'. Now meet Sonia and Angie and see how

NCC

Sonia Garza, NCC grad and Enrollment Management Assistant

At NCC, we work with people of all ages to help them get the education and training they need for their future. We work with high school students to take college courses early to get a jump-start on their future major. We assist students in earning their GED in order to graduate. We help students get their 2-year degree in a specialized program and for some, help them transfer to a 4-year college. We even have adults come back to school in order to train them in new skills, land a better job or just complete a dream they had. The faculty, staff and leadership at NCC strive to meet the needs of every student.

> It is never too late to start all over again and make a difference in your life.

When a student told Alethea Stubbe, President at NCC, "This will change my life," it made a lasting impression on Stubbe, who gladly shares with anyone who asks about her job, "That's why I come to work. I come to make a difference, and at NCC we do make a difference." Sonia Garza and Angie Shilling are great examples of what NCC is all about.

Sonia Garza is the epitome of what hard work, determination and an opportunity can do to change a life. Sonia was born the sixth of eight children to immigrant parents, who moved the family to the United States when she was very young. During her childhood resources were scarce, but Sonia's parents worked hard to provide for their large family. According to Garza, "Even though I was young, I worried about it. I had dreams to go to college and become somebody important."

Unfortunately, the resources were not there for Sonia. She dropped out of school and became a mother at a young age. Later in life, she proudly became a legal citizen and was happy to be able to work. Thinking it was too late to realize her dreams, she came to NCC for the GED program and found a job to provide for her daughters.

One cold winter day, while pulling down a heavy motor with a pallet jack on the snow, she stopped to think "Do I really want to do this for the rest of my life?" After that eye opening day, she researched NCC online and enrolled in the Administrative Secretarial program. It was challenging juggling college full-time, while working full-time and being a mother. At times she struggled to pay for tuition and make ends meet, but she didn't give up.

In February of 2016, she applied at NCC for a part-time Enrollment Management Assistant position and was hired! She is now a proud NCC graduate and full-time employee at NCC. Garza is extremely grateful and shared, "Thank you NCC for the great opportunity! I want to say to anybody struggling or going through the same situation, it is never too late to start all over again and make a difference in your life. All your time and effort does pay off!"

Angie Shilling's is another example of a life changed by NCC. She grew up in Primghar and attended South O'Brien High School, but completed her high school diploma through the Alternative High School program at NCC, graduating in 1994. Angie shared, "NCC both challenged me and supported me, which gave me the tools to succeed in life."

changed my life.

**Angie Shilling,
NCC grad and
CEO, Baum Harmon**

In 2000, Angie graduated from Faust Institute of Cosmetology in Spirit Lake, and she returned to NCC for continuing education courses related to that. At that point, she was torn between cosmetology and nursing. She had taken the Certified Nurses Aid course at NCC in the early '90s and was passionate about both. After much thought and reflection, in 2001 she began her nursing education and graduated in 2003 with an Associate Degree in Nursing.

During her nursing education, she had preceptorships, including one at Baum Harmon Mercy Hospital in Primghar, which opened the door for many opportunities in her career. Angie started out at Baum Harmon Mercy Hospital as a student and moved into a direct caregiver RN role upon licensure in 2003. In the years that followed, she took on the role of program coordinator for Infection Control, Employee Health, Patient Safety and Trauma.

Angie immediately went on and completed her Bachelor of Science in Nursing degree, taking advantage of NCC's transfer agreement with Briar Cliff and her employer's tuition assistance plan, all while working full-time. But Angie didn't stop there. She is currently one course shy of a Master of Arts degree in Management, specializing in Healthcare Administration, through Briar Cliff. In 2013, Angie became the Director of Nursing, and in 2015, she accepted the role of CEO at Baum Harmon.

Angie shared, "The education I have received has given me a strong base to move upward in my career. The instructors that I had (Margaret for the CNA course, Paula & Michelle for Alternative High School, Ruth & Mary for Practical Nursing, and Beth for Associate Degree Nursing, along with all adjunct faculty) were instrumental in helping me to achieve my goals. Without a doubt, I would not be where I am today without NCC!" In fact, Angie sends her staff from Baum Harmon Mercy for additional training at NCC. She has experience with NCC and understands the quality of their training programs.

According to Adam Besaw, Vice-President of NCC's Board of Trustees, "Angie is a prime example that the foundation for success can be laid at Northwest Iowa Community College."

NCC is proud of these two graduates, along with all of the graduates, regardless of which direction they take to and through NCC. Our goal is to offer quality, affordable, accessible education and to assist in the success of our students. We are looking forward to 50 more years of growth and success!

Your Success is our Story! ■

> NCC both challenged me and supported me, which gave me the tools to succeed in life.

Chad Janzen, Superintendent
Rock Valley High School

A Great Partnership

Student Innovation Meets The Real World

Each year, thousands of Iowa high school students get a jump start on college by earning credit toward a degree through local colleges. NCC has a strong history of working with area school districts in a variety of ways, currently partnering with 17 area high schools.

> The school is seeing growth in their students and a wonderful partnership with NCC & local businesses.

The typical partnership between high schools and NCC is the offering of an array of classes, including a Certified Nursing Aide program, engineering classes, etc., to provide opportunities for students to earn college credit while still in high school. According to Dr. Beth Frankenstein, Director of Secondary Programs & Student Development, “Through concurrent enrollment, students not only get credit at their high school for taking these courses, but they also receive college credit that is transferable.”

Concurrent enrollment provides students with the opportunity to supplement their high school curriculum with challenging college courses that would not otherwise be available. By taking these courses, students may be able to expedite their progress toward a degree and graduate from college earlier. Additionally, most college credit opportunities available are offered at little or no cost to students. Research shows joint enrollment opportunities ease the transition of students from secondary to postsecondary education. Students enroll and persist in postsecondary education in greater numbers because they enter college with a realistic understanding of the skills needed for success in higher education.

NCC President, Dr. Alethea Stubbe, says, “NCC values these partnerships with the students and local high schools, and I believe that these courses are a true benefit to students.”

In a unique partnership, Rock Valley High School offers various NCC courses, including the CNA program, but has gone a step further. According to Chad Janzen, Superintendent at Rock Valley High School, Rock Valley High School opened a business three years ago called Rocket Manufacturing, which is run by the students and directly tied to NCC. Janzen shared, “NCC was very helpful in providing input on the shop as we were building it. They have also allowed us to use some of their equipment, giving valuable hands-on training to our students.”

A group of 20 juniors and seniors at Rock Valley High School are enrolled in Rocket Manufacturing, a manufacturing business, or class, that is structured to prepare the students for life after high school with skills like, “being able to show up to work on time, being responsible, and being able to work in a group in a collaborative environment,” said Janzen. Rock Valley High School students manage every aspect of Rocket Manufacturing, offering them real-world experience in designing, welding, running machines, marketing, sales, finance and business administration. An added bonus that has been noticed is improvement in students’ communication skills, as they are in contact with local business people regarding projects.

Local businesses see great value in this program and are excited to do business with Rocket Manufacturing. “There’s a lot of industry in the community, and we want to prepare our kids for a future where they could possibly stay in Rock Valley,” said Todd VanderVelde, Industrial Technology Instructor. The quality of work and great opportunity for students are why local businesses are eager to support the student-run business. When a local business working with Rocket Manufacturing informed their national software company about the unique program, they were so impressed that they donated their high-tech software to the high school, allowing students to better manage the business.

Rocket Manufacturing has been very successful, already turning a profit. The income is reinvested into the program. Although they are still working out a way for students to receive dual credit (both high school and college credit), the students are currently receiving high school credit and great real-world experience which will benefit them in college and beyond.

According to Janzen, “This program has been great for everyone. The school is seeing growth in their students and a wonderful partnership with NCC and local businesses. The students are benefiting in many ways. Not only does this help determine what they want to study in college, it gives them skills and prepares them for college or the workforce.”

> “There’s a lot of industry in the community and we want to prepare these kids.”

NCC continues to seek ways to connect with area students, expanding to include events like 8th Grade Career Day, Junior Career Day, the Engineering Expo, and a Northwest Iowa Art Show. These activities allow students the opportunity to explore and share their talents. ■

FAST FACTS

ROCKET MANUFACTURING

The concept of Rocket Manufacturing, believed to be the first of its kind in Iowa, is fashioned after a similar program in a Wisconsin high school.

Rock Valley was one of the first five programs in Iowa to be recognized by the Iowa Governor’s STEM Advisory Council as a STEM BEST (Business Engaging Students and Teachers) model, receiving a $25,000 cost-matched award to help get Rocket Manufacturing started.

Students have to submit an application, have no behavioral issues and make the grades in their studies to be involved in this program.

The students are not actually paid for their services as money received goes back to the program for funding, but the skills that they’re learning are invaluable.

Learn more about Rocket Manufacturing at www.rocketmanufacturing.weebly.

With the needs of our region ever-changing, the long list of opportunities continues to grow for Northwest Iowa Community College, leading to the constant growth and evolution of our learning platforms.

BRIDGING the

The Department of Workforce and Economic Development at NCC provides customized training solutions, funding opportunities and outreach programs to meet the changing needs of area businesses, communities and the regional economy. The key to success is understanding what those needs are and bridging the gap between the needs of the region and training options available through NCC.

> Not only do we receive great training, but a true partner for the future.

One way the College accomplishes this is by coordinating the Northwest Iowa Development group, which meets regularly at NCC. Workforce development, area housing opportunity and industry imperatives are priorities of the group. By meeting frequently, these representatives within the six county area are able to respond to industry needs in a way individual communities cannot.

A unique collaboration between NW Iowa Development, the Iowa Department of Economic Development, and NCC operates on the premise that together our communities can achieve more. A determined effort is put forth to ensure a strong and healthy atmosphere for existing industry. This group of professional developers has come together from cities, utilities, counties, banks and others who have an interest in the success of the area. By ensuring that this competitive opportunity environment exists in Northwest Iowa, the group continues to outpace most rural sectors in business growth.

The focus of NCC's Department of Workforce and Economic Development has transformed into a consultant role. No longer simply fulfilling a need, they have begun partnering with local businesses for a more proactive approach. Part of this includes working directly with businesses to analyze their needs, so the training required for their employees to grow and thrive can be provided.

One of those businesses, Premium Iowa Pork, has worked with NCC's Department of Workforce and Economic Development since 2008. Initially obtaining basic mechanical & maintenance training from NCC, the partnership has changed dramatically over the years. More recently, NCC has started customizing training for specific needs at Premium Iowa Pork, utilizing materials and equipment from the business. According to Lance Haugstad, Premium Iowa Pork Human Resource Director, "The training program has become much more customized to the needs of our maintenance team. In fact, these trainings have been so successful that some of our maintenance staff have decided to go on for further specialized training."

Lance Haugstad, HR Director pictured with Gabby Mejia, NCC grad & HR Assistant, Premium Iowa Pork

GAP

Premium Iowa Pork also partners with NCC for welding training, First Aid & First Responder training, Microsoft Outlook & Microsoft Excel training, and will have a Train the Trainer program in the coming months. Lance often presents training needs to the NCC team that may not be currently offered at NCC. The NCC team then provides alternate options for training in the area.

Premium Iowa Pork takes part in the 260E program, where they are able to acquire state funding for much of the training they receive. These programs are critical for Iowa businesses to grow and thrive with trained staff.

NCC continues to meet with businesses in Northwest Iowa to discuss the best way to provide training to meet the businesses' needs. Through involvement with business and industry sector boards, including manufacturing and healthcare, the short-term and long-term needs in these areas of expertise can be discussed so the team can determine solutions to their training issues and create training programs to meet those needs. Organizing training for consortiums of teams from multiple businesses offers a more cost-effective option for business sectors. Training can be provided in a traditional classroom or hands-on lab on NCC's campus, online, at the company's location or any combination of those.

NCC's reputation as a quality, results-oriented training institution, thanks to our highly skilled instructors, up-to-date technology, and desire to offer unparalleled customer service, makes NCC graduates sought after by these same businesses. The team at Premium Iowa Pork can attest to NCC's passion for providing training for local businesses and partnering for success. Lance shared, "I truly enjoy our partnership with NCC and am grateful for their assistance in training our staff. Not only do we receive great training, but a true partner for the future." ■

Your success is our story.

"Without my education from Northwest Iowa Community College, I would not be where I am today", stated Gabby Mejia when asked about her connection with NCC. While Gabby was working on getting her degree in the Administrative Secretarial program, she was hired by the Sioux Center Community Hospital. She worked in Admissions and enjoyed using her skills in real-life experiences. After about a year, she was approached by Premium Iowa Pork for an office position requiring fluency in English and Spanish. Once hired, she decided to complete her degree. She completed her Associate of Applied Science Degree online through NCC while working full time. Upon completing her degree, Gabby was promoted to her current position as Human Resource Assistant along with some supervisory roles. She is grateful for the support of her employers as she continued her education, for the Multi-Cultural Scholarship and Foundation Scholarship which assisted in funding her education, and to NCC for giving her the tools to be successful.

SERVING our Communities

Kevin Soden
Fire Chief, Hartley

Northwest Iowa Community College's Continuing Education Division—serving over 17,000 individuals annually

Since the needs of our region and the communities we serve continues to change, Continuing Education has adapted by adjusting our offerings. We provide training for fork-lift operators, welding, mine safety, crane operators and hazardous material instruction.

In this day and age it is also important to keep up with technology, so we offer a host of computer classes, such as QuickBooks, Microsoft Office, Basic Computer Operations, Internet and Social Media.

> We are blessed to have NCC down the road and pleased with the training they provide.

We also provide licensure and recertification to professional groups, including, but not limited to real estate professionals, insurance agents, firefighters, nurses and plumbers. These recertification and licensing updates are necessary in order to keep these professionals current and able to serve their customers/clients.

Kevin Soden, Fire Chief in Hartley, Iowa, recently had his firefighters attend Fire Training through NCC. He shared, "We have partnered with NCC for many years to train/retrain the Hartley firefighters. The training has certainly evolved over time." Soden has been the Fire Chief for over a year, but he has been on the fire department for 22 years. He also is the head of Building and Grounds and Transportation Director at Hartley-Melvin-Sanborn High School.

Hartley's Fire House will often train on NCC's campus; however, they have also used the Smoke Simulator Trailer which provides real world experience in a controlled environment. "NCC's proximity is a definite perk. We are blessed to have them down the road and pleased with the training they provide." The firefighters are required to complete 24 hours of continuing education training per year and go through CPR training every two years. This ensures that all firefighters continue to hone their skills, and through NCC, this training is readily available.

There are also court-mandated programs that are required, and these include Moped & Motorcycle Training, Foster Parenting, Commercial Driver's License (CDL), and classes for Driving Under the Influence (DUI) and Operating a Motor Vehicle While Intoxicated (OWI).

We are expanding our Continuing Education Programs to include several Life & Leisure offerings. We've got something for everyone, including Guitar Class for Beginners, Music Workshop, Quilting Basics, Fun with Rubik's Cube, "Autumn Silk Splendor" Flower Arranging, Coffee 101—The Farm to the Cup, Freezer Meals, Financial Workshop, Quilted Pumpkin Wall Hanging, Knitting, Dancing with the Stars–Someday, Cake Decorating, Green Cleaning, Photography classes and many more.

NCC's Continuing Education Division continues to provide the region with easy access to a wide range of non-credit courses, workforce development programs, and more. NCC is proud to be the go-to for this learning and will continue to adapt and evolve to the needs of the region. ■

FIRST CLASS

Class of '66 Alum, Art Van Bruggen, Honored

With over 11,000 alumni, Northwest Iowa Community College has no shortage of exceptional alumni success stories. To help share the successes of these alums, the College selects one alumni every year and publicly celebrates his or her achievements with an annual Alumnus of the Year recognition. This year's recipient is special for a number of reasons. Not only is he a lifelong learner and an avid volunteer, but he also has a special attribute that only 48 other people have. He belonged to Northwest Iowa Community College's first graduating class, 50 years ago. However, a lot has changed in fifty years. Back in 1966, the recipient was interested in welding as a career, and the College was known as Northwest Iowa Vocational School (NIVS). Now, the College is widely known as Northwest Iowa Community College, and the 2016 recipient, Art Van Bruggen, is a longtime Certified Public Accountant, serving clients in Northwest Iowa since 1977.

Art Van Bruggen grew up on a farm between Sheldon and Boyden. He attended Western Christian High School until his mid-junior year. At that time, Art decided he should learn an employable skill. Art started to take welding classes at NIVS and graduated from Northwest Iowa Vocational School in July of 1966.

By the fall, Art and a friend moved to Grand Rapids, Michigan, where Art found work as a blacksmith. By 1968, Art was drafted into the military during the Vietnam War. He spent one year stateside, and then served in a field artillery unit in Vietnam for a year. While serving, Art had the privilege to see Bob Hope, and during the show, a special push was made for those serving in the war to check into utilizing the GI Bill to advance their education once their tour of duty was up. This was the beginning of the next step in Art's career. When he was released from active service in June of 1977, Art returned to Michigan and enrolled in the Lawrence Institute of Technology in Detroit, utilizing the GI Bill. The goal was to become an accountant after completing his degree, in Industrial Management. Once Art completed his degree he moved back to Northwest Iowa to be closer to his family's farm. Although he had a new degree in Industrial Management under his belt, Art began to work on his family's farm, utilizing the welding knowledge that he obtained nearly a decade before.

In 1977, Art started his own accounting firm: Arthur Van Bruggen Certified Public Accountant. He still worked on the farm while beginning his start-up venture. The business steadily grew. Art became the first practicing CPA in Sioux County. He excelled at customer service, spending much of his time working with businesses and individuals on topics like estate planning, tax preparing and financial advising. After the company experienced growth and an eventual merger, it is now known as "Van Bruggen and Vande Vegte CPA's" and has locations in Boyden, Rock Valley and Orange City. Van Bruggen and Vande Vegte employs approximately 39 people, including many other NCC alumni. Although Art is slowly phasing into retirement, he is far from slowing down. Art began a tree farm at the west end of Boyden 15 years ago, and Art spends a lot of his free time tending to his trees. Furthermore, Art is extremely active in civic work. He is an engaged volunteer for the Boyden Betterment Club, the Northwest Iowa Gideons, the Boyden Economic Development Corporation, the Boyden Association of Churches and the Boyden City Council. He is a very active member of the Tabernacle Baptist Church, where he serves as mission fund treasurer. Beyond that, he has completed numerous local and international mission trips, including projects in Haiti and China to deliver Bibles to underserved populations.

Art Van Bruggen, pictured with his former welding instructor, Stan Hulstein

Although Art didn't work as a welder for a majority of his professional life, he still uses his welding skills around his tree farm and when he tinkers on his family's farm, as well as on his most recent trip to Haiti. He also cherishes the friends and relationships he built during his coursework at NCC, as he is still in contact with a number of his former classmates and even his old instructor, Stan Hulstein.

Art's the definition of lifelong learner, and his personal interest in bettering himself and the community around him is why NCC is so proud to call Art Van Bruggen an alum. Congratulations Art!

■

To view a list of previous award recipients or to nominate someone you know for the 2017 Alumnus of the Year award, please go to www.nwicc.edu, click on "Alumni and Community", and then "Alumni." The Alumnus of the Year Nomination form is available to be filled out at any time during the year.

NORTHWEST
IOWA COMMUNITY COLLEGE
603 West Park St. • Sheldon, IA 51201

Enjoying this publication? Want to know more NCC news? NCC's Alumni Office offers quarterly e-newsletters. These quick reads will keep you abreast on alumni relevant information. To make sure NCC has your e-mail address so you can get e-newsletters and other alumni relevant information, e-mail **alumni@nwicc.edu or call 800-352-4907 ext. 164**.

/nwicc • @nwicc •

1986 vs. 2015

$2,350 scholarships administered $395,821

2,704* students took a credit class last year
*unduplicated headcount

NCC students come from as far away as
Panama
Ghana
Zimbabwe
Kenya...

284 NCC employees

View more NCC stats at bit.ly/ncc-reports

17,094* students took a continuing education class last year
*unduplicated headcount

Lifelong Learning & Recreation Center members used the LLRC
44,065 times last year

Nondiscrimination in Education
It is the policy of Northwest Iowa Community College not to discriminate on the basis of race, color, national origin, sex, disability, age, sexual orientation, gender identity, creed, religion, and actual or potential parental, family or marital status in its programs, activities, or employment practices as required by the Iowa Code sections 216.6 and 216.9, Titles VI and VII of the Civil Rights Act of 1964 (42 U.S.C. § 2000d and 2000e), the Equal Pay Act of 1973 (29 U.S.C. § 206, et seq.), Title IX (Educational Amendments, 20 U.S.C.§§ 1681 - 1688), Section 504 (Rehabilitation Act of 1973, 29 U.S.C. § 794), and Title II of the Americans with Disabilities Act (42 U.S.C. § 12101, et seq.), and all other applicable federal and state laws, regulations and orders. The Board of Trustees shall monitor progress on this policy through the President's appointed Affirmative Action/Equity Coordinator(s).

If you have any questions or complaints related to compliance with this policy, please contact the Equity Coordinators, Sandy Bruns, Northwest Iowa Community College, 603 West Park Street, Sheldon, Iowa, phone number 712-324-5061, extension 113, fax 712-324-4136, email sandy@nwicc.edu; or Beth Frankenstein; phone number 712-324-5061, extension 242, fax 712-324-4136, email bfrankenstein@nwicc.edu; or the Director of the Office for Civil Rights, U.S. Department of Education, Citigroup Center, 500 W. Madison, Suite 1475, Chicago, IL 60661, phone number 312-730-1560, fax 312-730-1576.